



Provider Engagement HEDIS Best Practices and Monthly Topics

Molina Healthcare of Michigan (MHM) – November 2025

Monthly Memo

November is National Diabetes Month offering a month of dedicated efforts to raise awareness and support for those affected by diabetes. According to American Diabetes Association (ADA) Diabetes isn't just a disease—it's an epidemic, over 38 million people have diabetes and nearly 98-million have prediabetes. While the statistics are stark, “this American Diabetes Month we’re reminded that behind every number is a person, we’re fighting for a cure for all of them.” [About Diabetes | ADA](#)

According to Michigan Department of Health and Human Services (MDHHS) Diabetes is a complex and costly disease that affects 1.15 million Michigan adults and 188,000 of them are not aware they have it. The Diabetes and Kidney Unit at MDHHS are working to provide resources and support programs for people living with diabetes. For more information about people living with diabetes visit [People with Diabetes](#).

Additional Update



Engaging with the unengaged to deliver a broad range of in-home preventative care. Molina partners with Sprinter Health to provide modern house calls that strengthen engagement with primary care. Improving access to care with convenient preventive visits that close care gaps, develop risk profiles and care plans, and reconnect patients back into longitudinal care at **no cost to our members**.

Supplemental Data Deadlines for Measurement Year (MY) 2025

Molina HealthCare strongly encourages to bill appropriate NCQA codes on a claim to comply with measure rates. Claims submission and Electronic Data Exchange to count towards MY 2025 should be submitted by 2/28/2026. Supplemental Data by fax or email to count towards MY 2025 should be received by 1/12/2026 5PM. For more information, please refer to 2025 HEDIS® Provider Manual.

November Focused Targets with Best Practices

Use appropriate billing codes to help capture targeted measures and reduce the need for chart reviews. Appropriate codes are available in the 2025 Molina HEDIS® Provider Manual.

Eye Exams for Patients with Diabetes (EED)

HEDIS® Manual Pg. 42

Best Practices

- Utilize standing retinal eye exam orders for patients with diabetes.
- Review of diabetes services needed at each office visit.

Note: A retinal or dilated eye exam must be read by an eye care professional annually for patients with positive retinopathy, and every two years for patients without evidence of retinopathy.

EED member Incentive	(Medicaid) Members ages 18 to 75 years old
\$50 Gift Card	Members can attest via the My Molina mobile app or online at MyMolina.com.

Glycemic Status Assessment for Patients with Diabetes (GSD)

HEDIS® Manual Pg. 52

Best Practices

- Utilize standing HbA1c testing orders for patients with diabetes.
- Review diabetes services needed at each office visit. Order labs prior to patient appointment.

Note: Keep in mind the last HbA1c value of the year is used for HEDIS reporting.

Kidney Health Evaluation for Patients with Diabetes (KED)

HEDIS® Manual Pg. 61

Best Practices

- Utilize standing eGFR and uACR testing orders for patients with diabetes.
- Review diabetes services needed at each office visit.
- Educate on how diabetes can affect the kidneys and offer tips to members on prevention.

KED Member Incentive	(Medicaid) Members ages 18 to 85 years old
\$50 Gift Card	Members can attest via the My Molina mobile app or online at MyMolina.com.

Statin Therapy for Patients with Diabetes (SPD)

HEDIS® Manual Pg. 98

Best Practices

- Educate patients about the prevalence of heart disease or stroke for people with diabetes and the importance of adhering to their medication therapy and follow-up visits with their provider(s).
- Schedule appointments to diagnose patients with diabetes and prescribe statin medication.

Note: two appointments are needed with a diabetes diagnosis on different dates of service for patients to be part of the measure.

Well Care Visits (W30) (WCV)

HEDIS® Manual Pg. 105 & 109

Best Practices

- Avoid missed opportunities by taking advantage of every office visit (including sick visits) to provide a well-child visit, immunizations, flu shot and lead screening.

Note: a sick visit and well care visit can be performed on the same day by adding a modifier 25 to the sick visit, and billing for the appropriate preventative visit. Molina will reimburse for both services.

Member Incentives (Medicaid)	Members can attest via the My Molina mobile app or online at MyMolina.com.
\$50 Gift Card	3 – 21 years of age Well Care Visits
\$100 Gift Card	6 visits on or prior to the members 15 months old
\$100 Gift Card	All Combo Vac 3 to be completed on or prior to members 2nd birthday
\$25 Gift Card	Lead Screening: under 1 years and under 2 years of age