Health Alliance Plan®
by Henry Ford Health

Update - Medical Record Review Projects

We partner with vendors to conduct medical record reviews. They contact offices directly and provide the review details, including due dates and submission requirements. The table below outlines our current and upcoming medical record review projects. Unless otherwise noted, our vendors, **Optum/Episource**, **LLC**, **Cognisight & Cotiviti** conduct all reviews. Provider offices could be contacted more than once due to different regulatory projects, dates of service, and membership.

Medical Record Review Project	Description	Timeframe	Health Alliance Plan Members	Dates of Service
Commercial Risk Adjustment	Review of diagnoses in member medical records for information not submitted on claims	Nov 1, 2026-Mar 31, 2027	Commercial	2026
Commercial Risk Adjustment Data Validation (RADV) Audit Vendor: Cognisight	CMS audit to validate the accuracy of diagnoses submitted on a claim and included in a member's risk score calculation	Jun 1, 2026-Dec 31, 2026	Commercial	2025
Medicare Risk Adjustment	Review of diagnoses in member medical records for information not submitted on claims	July 1, 2026-Jan 31, 2027	Medicare Advantage	2025
Medicare Advantage CMS CON21 RADV Audit Vendor: Cognisight	CMS Audit to validate the accuracy of diagnoses submitted on a claim and included in a member's risk score calculation	Jun 22, 2026-Dec 18, 2026	Medicare Advantage	2020
Medicare Advantage CMS CON24 RADV Audit Vendor: Cognisight	CMS Audit to validate the accuracy of diagnoses submitted on a claim and included in a member's risk score calculation	Sep 18, 2026-Feb 5, 2027	Medicare Advantage	2023
HEDIS Medical Record Review Project	**Description**	**Timeframe**	**Health Alliance Plan Members**	**Dates of Service**
Annual HEDIS Medical Record Review Project/Audit Vendor: Cotiviti, Inc.	Conducts medical record reviews and abstraction to capture data that validates clinical services provided to members and supports compliance with NCQA (National Committee for Quality Assurance) nationally recognized healthcare quality standards.	Nov 2026-May 2027	Commercial, Medicare Advantage	2019-2026

Vendors will contact provider offices by letter if they are part of the medical record review. The letter will include:

- List of members required for review
- Due date
- Submission requirements

If you are not contacted, there is nothing you need to do.

Per your contract with us and our policy, failure to respond to these requests is subject to potential recovery of paid claims. We appreciate your cooperation. We will work with you to minimize disruptions in patient care activities.

If you have any questions, please reach out to your Provider Services representative.