

Coming soon: exciting new Availity Essentials portal functionality

We're excited to announce new functionality for the Availity Provider Portal that will help improve efficiency and add to a better experience for our providers. These are just some of the exciting capabilities coming your way now through early 2023!

Coming soon in 2022

Claims Correction

- Allows a provider who has submitted a claim(s) to make a correction on the non-finalized claim

Claims Overpayments

- Recovery is performed on all claims identified as overpaid or paid in error based on the specific state guidelines

Coming in 2023

Enhanced Member Roster

- PCPs and providers in the same group can customize member search, view various statuses (e.g., needed services, inpatient, new members, etc.)
- Access other functions to view member details, submit claims and request service authorizations

New E&B Interface

- Enhanced Eligibility & Benefits module will make finding the benefit information you need easier and quicker

Real-Time Authorization Approvals

- Real-time approvals for authorization requests for certain services

Auth Determination Correspondence

- Near real-time access to auth status notification materials (currently fax/letter)

E&B Accumulators

- For each member/plan submitted, returns Molina Plan/dollar & benefit/count level accumulated (HIPAA-Health Benefit Plan-30) toward threshold/limit

Member Search

- Will return Comprehensive E&Bs for subscriber and dependents on subscriber's plan

Prior Authorization (PA) Submissions and Status Reviews Except for MI which is already LIVE!

- Submit and view auth status through Availity
- View all-payor Auth Dashboard
- More streamlined auth submittal process, with ability to add attachments

Automatic PA Requirement Checks Except for MI

- Verify instantly if PA is required
- Single Sign On (SSO) to Molina's delegated vendors

Patient Cost Estimator

- View member cost estimate based on the individual member's benefits

Claims Re-Evaluation(Appeals)

- Submit claims disputes electronically
- View status on claims disputes electronically

