



Blue Cross Complete of Michigan eviCore Provider Orientation Schedule

Blue Cross Complete of Michigan has collaborated with eviCore healthcare to provide our members access to medically appropriate care that is consistent with evidence-based treatment guidelines. Effective May 1, 2023, the following programs listed below will require prior authorization from eviCore:

Radiation Oncology
Genetic Testing
Sleep Medicine

Joint & Spine Surgery
Occupational Therapy

Pain Management
Physical Therapy

Beginning in April, eviCore healthcare will be leading live online orientation sessions designed to assist you and your staff with the new medical treatment programs. These sessions will include detailed information about the prior authorization process, accessing information from the eviCore website, and a question-and-answer period.

Registration

Online orientation sessions require advance registration. There is no cost for these sessions. Each orientation session lasts approximately one hour and is scheduled in **Eastern Standard Time**. All eviCore programs for Blue Cross Complete of Michigan are listed on the schedule below; select the appropriate program training session based on your physician specialty.

Here's how to register for an orientation session:

1. Go to <http://eviCore.webex.com>.
2. Select "WebEx Training" from the menu bar on the left.
3. Click the "Upcoming" tab and choose the session you want to attend. **Each session will be listed with the health plan name and program specialty, e.g. "Blue Cross Complete Michigan Provider Orientation for Radiation Oncology"*
4. Click "Register" next to the session you wish to attend.
5. Enter the registration information.

After you have successfully registered for the live WebEx session, you will receive an e-mail containing the toll-free phone number, meeting number, conference password, and a link to the web portion of the session. **Please keep the registration e-mail. You will need the link to join the web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at www.evicore.com/resources/healthplan/amerihealth-caritas-family-of-companies. Documents are available in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.



If you have any questions regarding the eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at 1-800.646.0418 (Option 2). For any client or provider inquiries not associated with this training, please email ClientServices@evicore.com.

Session Name	Date	Time
Blue Cross Complete Michigan Provider Orientation for Radiation Oncology	Tuesday, April 18 th	12:00 PM – 1:00PM
Blue Cross Complete Michigan Provider Orientation for Radiation Oncology	Thursday, April 27 th	3:00 PM – 4:00 PM
Blue Cross Complete Michigan Provider Orientation for Radiation Oncology	Tuesday, May 2 nd	3:30 PM – 4:30 PM
Blue Cross Complete Michigan Provider Orientation for Genetic Testing	Tuesday, April 18 th	1:30 PM – 2:30 PM
Blue Cross Complete Michigan Provider Orientation for Genetic Testing	Thursday, April 27 th	11:00 AM – 12:00 PM
Blue Cross Complete Michigan Provider Orientation for Genetic Testing	Tuesday, May 2 nd	9:00 AM – 10:00 AM
Blue Cross Complete Michigan Provider Orientation for PT/OT	Tuesday, April 18 th	8:30 AM – 9:30 AM
Blue Cross Complete Michigan Provider Orientation for PT/OT	Thursday, April 27 th	1:00 PM – 2:00 PM
Blue Cross Complete Michigan Provider Orientation for PT/OT	Tuesday, May 2 nd	12:00 PM – 1:00 PM
Blue Cross Complete Michigan Provider Orientation for Pain Mgmt. / Joint and Spine Procedures	Tuesday, April 18 th	3:30 PM – 4:40 PM
Blue Cross Complete Michigan Provider Orientation for Pain Mgmt. / Joint and Spine Procedures	Thursday, April 27 th	9:00 AM – 10:00 AM
Blue Cross Complete Michigan Provider Orientation for Pain Mgmt. / Joint and Spine Procedures	Tuesday, May 2 nd	10:30 AM – 11:30 AM
Blue Cross Complete Michigan Provider Orientation for Sleep Diagnostic Testing	Wednesday, April 19 th	11:00 AM – 12:00 PM
Blue Cross Complete Michigan Provider Orientation for Sleep Diagnostic Testing	Monday, April 24 th	1:00 PM – 2:00 PM
Blue Cross Complete Michigan Provider Orientation for Sleep Diagnostic Testing	Wednesday, May 3 rd	2:00 PM – 3:00 PM