

MCG message

To: All Blue Cross Complete Obstetric providers

Date: January 5, 2023

Subject: Updated process to access the *Obstetric Needs Assessment* form

Summary: The ONAF is now available via the NaviNet Workflows tab by navigating to Notification of *Pregnancy Submission*.

What's new?

Blue Cross Complete has updated the way providers access the ONAF via NaviNet. Once logged into Blue Cross Complete's [NaviNet Plan Central](#)* page, providers will navigate to the *Workflows* menu on the top left-hand menu to access the Notification of *Pregnancy Submission* link (as indicated in the image below).

The screenshot shows the NaviNet interface. At the top, there is a navigation bar with 'NantHealth | NaviNet' and tabs for 'WORKFLOWS' and 'HEALTH PLANS'. Below the navigation bar, there is a 'Workflows for this Plan' menu on the left. The menu items are: Eligibility and Benefits Inquiry, Claim Status Inquiry, Medical Authorizations, Medical Authorizations Log, Claim Submission, Report Inquiry, Provider Directory, Notification of Pregnancy Submission (highlighted with a red box), and Forms & Dashboards. To the right of the menu, there is a blue banner that says 'Important information for providers regarding COVID-19.' Below the banner, there is a section titled 'Member Clinical Summary and Panel Roster report offer additional information at your fingertips' with a sub-header 'We've added new elements to the Member Clinical Summary. This valuable report now includes the following information about your patients:' followed by a bulleted list: 'Care Manager name and contact information' and 'Observation stays'.

Has the ONAF completion process changed?

The only change to the ONAF completion process is how to navigate to the form via NaviNet. When navigating to the Notification of *Pregnancy Submission* link, providers will follow the same process to complete the form.

Does this impact authorization submission unrelated to the ONAF?

The Notification of *Pregnancy Submission* link should only be used to complete ONAF submissions. Providers should continue to use the Medical Authorizations workflow to submit all other requests for authorization.

Questions

If you have questions, contact your Blue Cross Complete provider account executive or Blue Cross Complete Provider Inquiry at 1-888-312-5713.

**Our website is mibluccrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content*