



Change Healthcare Claims Services Restored

May 10, 2024

Effective immediately, Change Healthcare is processing electronic remittance advices (835s). You should already be receiving your 835 files dated back to February 20, 2024.

HAP has also reconnected to Change Healthcare (CHC) to receive 837 files directly from CHC, in addition to Availity. This should not require any changes to your processes at this time.