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mibluecrosscomplete.com

Provider Alert

To: All Blue Cross Complete providers

Date: May 1, 2025

Subject: Chronic condition management: blood pressure collection for Blue Cross Complete members

Blue Cross Complete periodically performs member outreach to complete screening assessments and coordinate care with our members. Our goal is to provide the best care and services to improve the health outcomes of our members.

Starting July 1, 2025, after a member measures their blood pressure using an in-home digital monitor during outreach with our care management staff, we'll send you a letter summarizing the results as outlined in the chart below. Please keep a copy of this letter in the member's medical record.

Member Name	DOB	Member ID	Phone #
<<Member Name>>	<<DOB>>	<<Member ID>>	<<Mbr Phone>>
Service	Result	Data Source	Reported Date
Blood Pressure - Systolic	<<systolic blood pressure>>	<<Data Source>>	<<Reported Date>>
Blood Pressure - Diastolic	<<diastolic blood pressure>>	<<Data Source>>	<<Reported Date>>
MISC Notes: <<Notes Text>>			

To help ensure our members meet certain Centers for Medicare & Medicaid Services quality-of-care-standards, please follow up with members as needed. Thank you for your continued care of our members.

If you have any questions, contact your Blue Cross Complete provider account executive or call Provider Inquiry at **1-888-312-5713**.

**Our website is mibluecrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*