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Updated: Originally released June 1, 2026

Provider Notice

To: All Blue Cross Complete providers

Date: June 4, 2026

Subject: New mailing address for Blue Cross appeals processing

Blue Cross Complete has updated the mailing address for the following member and provider services:

- Member appeals
- Pharmacy appeals
- Provider appeals

Effectively immediately, send all related correspondence to:

Blue Cross Complete
P.O. Box 80109
London, KY 40742

The updated information is available in the Blue Cross Complete [Provider Manual](#). Providers should update their records to ensure all future submissions are mailed to the correct address to avoid processing delays.

As a reminder, the mailing address for member grievances has not changed.

If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at **1-888-312-5713**.