



Closing HEDIS Gaps – Hemoglobin A1c Removed from Provider Portal for Data Submission

April 8, 2024

Effective April 12, 2024, Hemoglobin A1c gap closure is no longer eligible for data submission through the HAP provider portal. After sampling records for accuracy, the volume of incorrect data entry was not acceptable in meeting NCQA standards.

We will work on enhancing the data entry process to eliminate submission errors. Please continue to watch the provider newsroom for progress updates.

Closing Other HEDIS Gaps Online

You can still submit data via our online portal for the following HEDIS gaps:

- Breast cancer screening
- Cervical cancer screening
- Colorectal cancer screening
- Controlling high blood pressure
- Diabetic eye exam
- Diabetic blood pressure
- Flu vaccine

All you have to do is log in at **hap.org** and select *HEDIS & HCC Program*. Enter a member ID or select the link to *view your HCC/HEDIS Gaps Panel Management Report*.