

# Eligibility & benefits, claims and remit information online

## Core features available for Molina Healthcare

Many great features are available for you when you partner with Molina Healthcare.

### Available features:

- **Eligibility & benefits**

- Easy access to patient eligibility and benefits information including COB and IPA (CA). For ACA, plan documents can be downloaded
- Check HEDIS® gaps or missed services with care reminders

- **PayerSpaces**

- Download documents and get to useful Molina links
- Access features not yet available in the Availity Portal through PayerSpaces Applications such as:
  - › *Submit and check Prior Authorizations* **Except for MI which is live in Availity**
  - › *Appeal status and appeal/dispute or correct a claim or create templates for easier claims submission*
  - › *View PCP member rosters and patient health records*
  - › *Run and retrieve/download health plan specific reports*

- **Claims & Remits**

- Search by service date or the 276 HIPAA standard
- View claims status, electronic remittance advices and EOP/EOB documents, including adjustment codes and remittance codes, along with their descriptions at both the claim and line level
- Enter and submit professional and institutional/facility batch claims online
- Streamlined claim entry for regular patients or repeatable claims through Smart Claims, which uses data from prior E&B submissions to search for patients and autofill your claim
- Attach medical documents to any claim

- **Secure messaging**

- Connect with Molina agents to resolve eligibility & benefits and claims inquiries

## Not registered with Availity Essentials?

Registering your organization is easy and free. Your organization's administrator should register on [availity.com/molinahealthcare](https://www.availity.com/molinahealthcare).

## Getting started:

Once you are registered with Availity Essentials, ask your administrator for the eligibility and benefits, claims/claim status, medical attachments and messaging roles. You can always visit the [Availity Essentials Learning Center](#) for training opportunities.

