



## **Diabetes Management Benefit Change**

Effective January 1, 2024, HAP's diabetes management benefit will be transferring from Livongo to HAP Diabetes Care.

HAP Diabetes Care uses a combination of direct care coordination, diabetic supplies, medications and educational resources to help keep your patients healthy. The program provides them with the best technology options to help manage their type 1 or type 2 diabetes.

**Pharmacy Advantage and Hart Medical** will be conducting outreach to HAP members who are affected by this change. They will help them transition to alternative diabetes management devices and offer them diabetes education opportunities. During the call, they will discuss:

- The end of the Livongo program through HAP
- The member's eligibility for a continuous glucose monitor (CGM) or standard glucometer through HAP Diabetes Care
- Training and diabetes education through HAP and Henry Ford Health
- Working with their doctor to obtain the right prescription and help in submitting an order for supplies

**Pharmacy Advantage or Hart Medical** may contact you to provide prescriptions to support members in receiving new diabetes management devices and education. We are confident your patients with diabetes will have a smooth transition to HAP Diabetes Care.

For more information about the program, visit [hap.org/diabetescare](http://hap.org/diabetescare).