



## **Front End Claims Rejected in Error in July**

Recently, we learned claims submitted during July 2023 were receiving front end rejections with the following error:

1085: NPI and Entity type qualifier combination does not align in NPPES or is not active in NPPES

The error was due to the July National Plan and Provider Enumeration System (NPPES) file missing NPI records. We've downloaded a new file and this issue has been corrected.

If you received the above error for claims submitted during July 2023, please resubmit these claims to HAP or HAP Empowered for processing.