



HAP CareSource Marketplace Plans Coming in 2025

October 24, 2024

Effective January 1, 2025, HAP CareSource will offer Marketplace plans in Michigan. They are available in Genesee, Lapeer, Macomb, Oakland, Shiawassee and Wayne counties. These plans are on-exchange and have gold, silver, and bronze tiers. There are also chronic-condition health plans:

- Diabetes (gold and silver)
- Healthy Heart (gold and silver)
- HDHP Preventive and Preventive (silver)

Below is an ID card sample.

HAP CareSource		[Low Premium Silver Adult Vision & Fitness]	
Member: [Jeff Doe]	Dependents: [01 Jane Doe] [02 John Doe] [03 Mike Doe] [04 Ron Doe] [05 Susan Doe] [06 Sara Doe] [07 Joe Doe]	HAPCareSource.com This card does not guarantee coverage. To verify benefits, view claims, or find a provider, visit the website or call Member Services.	
Member ID: [1480000000-00]	Health Plan: [XXXXXXXXXXXX-XX]	Member Services: [24-Hour Nurse Advice Line:] [TTY Service for Hearing Impaired:] [Vision] [Ped Only] [Hearing] [Fitness]	MEMBER NUMBERS [1-833-230-2099] [1-833-687-7390] [711] [1-XXX-XXX-XXXX] [1-XXX-XXX-XXXX] [1-XXX-XXX-XXXX]
Payer ID: [31114]	Office: [\$/%] ER: [\$/%] Spec: [\$/%] UrgCare: [\$/%]	PROVIDER INFO [Provider Services:] [1-833-230-2101] [ES: 1-866-759-1530] [RxBin: 003858 RxCN: A4 RxGrp: RXNN04] [Medical Claims: P.O. Box 8730, Dayton, OH 45401-8730] Coverage [Ind] provided through the Health Insurance Marketplace, [By HAP CareSource] MI-ESC-M-2000181	

Be sure to always verify eligibility and benefits. Visit caresource.com/mi/providers/marketplace. You can also find information on prior authorization requirements, claims submission, provider manuals, and more.

Reminder - Medicaid and MI Health Link Plans

Today, HAP CareSource has plans for:

- **Medicaid eligible residents in:**
 - Region 6: Genesee, Huron, Lapeer, Sanilac, Shiawassee, St. Clair and Tuscola counties
 - Region 7: Clinton, Eaton and Ingham counties
 - Region 9: Jackson, Hillsdale, Lenawee, Livingston, Monroe and Washtenaw counties
 - Region 10: - Macomb, Oakland and Wayne counties
- **MI Health Link (Medicaid and Medicare combined) for residents in:**
 - Macomb and Wayne counties

Reminder - HAP Plans for Individuals and Families

HAP offers individual and family plans. There are HMO, HMO Choice, and PPO plans. These plans are off-exchange. Below is an ID card sample.

hap HMO		hap.org	
JOE SAMPLE			
ID Number: 1000000000	Group ID: 1000000000	Individual/Family: INDIVIDUAL/FAMILY	
RxBin: 003858	RxCN: A4	RxGroup: HAPCOM	
In-Network Deductible: \$0	Max Out-of-Pocket: \$0		
Aetna Signature Administrators® PPO			
Customer Service: (800) 422-4641 Mental health/chemical dependency services: (800) 444-5755 TTY: 711 Pharmacies: (800) 922-1557 Vision (EyeMed): (877) 287-5288 Providers: (566) 765-4661 Aetna Providers Outside of Michigan: (866) 427-6464			
Send claims to: Health Alliance Plans, 1414 E. Maple Rd. Troy, MI 48063 Payer: 38224			
Emergencies: Covered worldwide. Call within 48 hours of hospital admission. Prior authorization: Approval may be needed for select outpatient medical services, prescription drugs, inpatient and behavioral health services. Acceptance of this card acknowledges receipt of the contract and rules issued by HAP. You are entitled to medical benefits and agree to the terms and conditions specified in your contract. Health care services should be obtained by our affiliated providers.			

Be sure to always verify eligibility and benefits. Simply log in at hap.org and select *Member Eligibility*.