



HEDIS® Medical Record Review MY2023 Coming Soon!

The Healthcare Effectiveness Data and Information Set (HEDIS) medical record review is an annual retrospective process. It's an integral part of HAP's HEDIS reporting. It involves the collection and review of medical records to assess the quality of care provided to our members and your patients. The process is from early February 2024 through early May 2024.

We've contracted with Cotiviti, Inc. to retrieve medical records and perform HEDIS medical record data abstraction on our behalf. They will contact your office directly to request copies of chart components. You will be able to send them via fax, mail or an electronic link. They will work with you to minimize disruptions in patient care activities.

Cotiviti, Inc. is ethically and legally bound to protect, preserve and maintain the confidentiality of any Protected Health Information (PHI) it gleans from clinical records provided by medical practice locations pursuant to its contractual obligations to HAP defined by the Health Insurance Portability and Accountability Act (HIPAA). Please be assured Cotiviti will treat your patients' PHI with the utmost protection and confidentiality.

Cotiviti will provide contact information in their letter should you have any questions about the request.

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).