



HHS-RADV Initial Validation Audit – Frequently Asked Questions for Provider Offices

What is the HHS-RADV Initial Validation Audit?

The Department of Health and Human Services (HHS) Risk Adjustment Data Validation (RADV) Initial Validation Audit (IVA) is an annual audit designed to validate the information received by the Centers for Medicare and Medicaid Services (CMS). It ensures the integrity of various components used in calculating risk adjustment transfers between insurers across the state.

What is Risk Adjustment?

Risk adjustment is a permanent program established by section 1343 of the Affordable Care Act. It's designed to mitigate the effects of having either a higher or lower than average population risk. The risk adjustment program is designed to be budget neutral to CMS and results in payment transfers between insurers in a given market pool.

Who is Cognisight, LLC?

Cognisight is an industry leader with over 12 years of experience in risk adjustment and IVA services. Cognisight is the IVA vendor we chose to gather medical records on our behalf. They will treat your patients' PHI with the highest level of protection and confidentiality.

Why do I need to provide medical records?

The information contained in medical records is vital to ensuring the accuracy of the diagnosis codes submitted to HAP on a claim. These diagnosis codes are a key component in the risk adjustment calculation. It's critical to validate the conditions reported on a claim are supported by the information contained in the member's medical record.

Do I need to comply with this request?

Yes. Per your HAP contract and HAP policy, failure to respond to this request is subject to potential recovery of paid claims. We appreciate your cooperation. We will work with you to minimize disruptions in patient care activities.

How long do I have to submit medical records?

Medical records are due within 10 days of receiving the request. Records for all requested dates of service should be sent directly to Cognisight. Please do not forward them to HAP, CMS or its contractors.

What if I haven't heard from Cognisight?

If you have not been contacted by Cognisight then no action is required.

For updates on the HHS-RADV Initial Validation Audit, watch the provider newsroom when you log in at hap.org.