



## Helping HAP Members with Diabetes Manage Their Condition

Soon, we will contact HAP members with diabetes who can benefit from using a continuous glucose monitor (CGM). These members have been identified as eligible and are not currently using a CGM. Please see details below on the outreach effort to these members, some who are your patients.

Pharmacy Advantage will contact HAP members with diabetes. Pharmacy Advantage is a specialty pharmacy and preferred prescription home delivery service for our members. They are affiliated with Henry Ford Health. During outreach, they will:

- Ask members about their current use of a glucometer or CGM.
- Help members select or transition to the most appropriate device—considering cost, benefits, and other factors.
- Inform members of training and diabetes education available through HAP and Henry Ford Health.
- Refer members to [Henry Ford Health diabetes education programs](#).
- Contact the member's physician to approve education requests or obtain an order for a new device.

Watch the provider newsroom for updates on how we will help our members with diabetes better manage their condition.