

Important: How to Request Prior Authorization From Molina Cardiology Management Partner New Century Health

As we recently notified, Molina is partnering with New Century Health (NCH) as the administrator of prior authorization for the Molina Healthcare Cardiology Management program effective March 1, 2023.

We respectfully ask you to submit requests via NCH's web portal. At this time, requests CANNOT be submitted via the Molina Availability Portal.

Provider's office may request authorization from NCH via the methods listed below.

- NCH provider web portal at <https://my.newcenturyhealth.com>
- While instructions are available on the Molina Availability Portal, the actual authorization request cannot be submitted there. In the future, Molina will include a hyperlink to NCH. At this time, we recommend logging on to the NCH provider web portal directly.
- Telephonic Intake 888-999-7713
 - *Cardiology - Option 1*
 - *NCH Physician Discussion - Option 5*

NCH Hours of Operation 5:00 AM - 6:00 PM Eastern (Monday - Friday)

When submitting requests via NCH's web portal, if pathway is not selected or auto-approval is not attained, provider must upload required supporting documentation to the request for NCH to review.

For questions regarding the NCH authorization process or to request an NCH Inservice, please contact **NCH Network Operations: 888-999-7713, Option 6** or send an email to providertraining@newcenturyhealth.com.

Authorizations issued by Molina Healthcare before March 1, 2023, are effective until the authorization end date. Re-authorization requests must be submitted to NCH; otherwise claims may be affected.

Thank you for your participation in our network and for your dedication to the health of Molina members.