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Provider Alert

To: All Blue Cross Complete providers
Date: March 26, 2026
Subject: Informational sessions will be offered on the new Edifecs Clinical Insights solution

Blue Cross Complete has contracted with Edifecs to enable a pre-adjudication technical solution, Clinical Insights, designed to improve the completeness and accuracy of diagnosis coding.

In an effort to ensure that all providers are well informed about this new initiative, Blue Cross Complete and Edifecs have collaborated to offer informational sessions via webinar.

These sessions will:

- Define the Edifecs Clinical Insights (CI) technical solution
- Define why we are using this solution
- Identify benefits and potential outcomes

The webinar will take place on:

Date	Time (EST)	Registration Link
3/9/2026	1:00 PM – 2:00 PM	https://amerihealthcaritas.zoom.us/meeting/register/JL4EBpTNRnCCyXmtrlVNnQ
3/11/2026	11:30 AM – 12:30 PM	https://amerihealthcaritas.zoom.us/meeting/register/Oe8GynM3RkKLN-gZsbkqiqQ
3/13/2026	1:00 PM – 2:00 PM	https://amerihealthcaritas.zoom.us/meeting/register/ENpxWi4SR1K311iMnKnl_g

Registration is required. After registering, you will receive a confirmation email with instructions on joining the webinar.

If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

**Our website is mibluccrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*