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### **MCG message**

**To:** All Blue Cross Complete providers

**Date:** October 19, 2023

**Subject:** MDHHS announced event to increase Medicaid renewals

The Michigan Department of Health and Human Services announced Oct. 18, 2023, it has renewed Medicaid or Healthy Michigan plan coverage for 150,577 people whose eligibility was up for redetermination in September.

To help Medicaid beneficiaries with the renewal process and ensure they keep their health care coverage, MDHHS has collaborated with The Salvation Army Great Lakes Harbor Light System to host a renewal event in Detroit from Oct. 23-27. During the Medicaid renewal event, information about how people can renew their coverage will be available at all stops of [The Salvation Army's Bed & Bread Trucks](#)\* which provides meals for people in need.

Blue Cross Complete advises health care providers to encourage patients to return any renewal paperwork from the department even if they believe they are no longer eligible for Medicaid. Some members of a household can obtain health care coverage even when others are not eligible.

Medicaid and Healthy Michigan Plan beneficiaries must renew their coverage over the next year to comply with federal legislation that requires states to resume the redetermination of Medicaid eligibility. Annual renewals were paused for 3 years during the COVID-19 pandemic. In Michigan annual renewals are being staggered to take place monthly through May 2024.

The latest data on Medicaid renewals can be found on [MDHHS online dashboard](#)\*

If you have any questions, contact your Blue Cross Complete provider account executive, or call the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

*\*Our website is [mibluccrosscomplete.com](http://mibluccrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*