Managing Prior Authorizations

We listen to your feedback and want to ease the administrative burden for our provider partners. In 2022, we removed the prior authorization requirement on approximately 20% of codes. We review national and local trends to ensure we are aligned with industry standards. We will continue to evaluate prior authorization requirements for further reductions.

Save Time!
If an authorization isn't required, don't submit it. Check our prior authorization list first!
- Log in at **hap.org**
- Select *Quick Links*, *Procedure Reference Lists*, then *Services that Require Prior Authorization List*
- Search by code and refer to the *Prior Auth Required* column

Online authorizations application
If an authorization is required, submit it online. It's the most efficient method. There are help guides available with step-by-step instructions and illustrations. You can find the guides, including a quick reference guide, when you log in at **hap.org**; select *Quick Links* then *Authorizations-CareAffiliate Help*.

If you need more help with the online authorizations application, email providernetwork@hap.org and put "CareAffiliate help" in the subject line.