Blue Cross complete of Michigan

Suite 1300
4000 Town Center
Southfield, MI 48075

mibluecrosscomplete.com

Provider Notice

To: All Blue Cross Complete providers

Date: Oct. 30, 2026

Subject: Medicaid coverage available for Community Health Worker services

As a reminder, Federally Qualified Health Centers, Rual Health Clinic and Tribal Health Centers billing for Community Health Worker services provided within these facilities are reminded that eligible CHW services are reimbursed outside of the Prospective Payment System methodology or All-Inclusive Rate methodology.

CHW services will be reimbursed at the fee screen rate under Clinic Institutional Billing. The CHW providing the service must be reported on the claim as the rendering provider (NPI). If the claim is billed with no rendering NPI this may cause the claim to be denied. Refer to Michigan Department of Health Services policy bulletin MMP 23-74 for full details.

A CHW is a non-licensed public health provider who facilitates access to needed health and social services for beneficiaries. CHW services focus on preventing disease, disability, and other chronic health conditions or their progression, and promoting physical and mental health.

As required by federal regulations at CFR 440.130(c), CHW services must be recommended by a licensed healthcare provider. Healthcare providers qualified to recommend CHW services include but are not limited to the following:

- Physician
- Physician Assistant
- Advanced Practice Registered Nurse
- Registered Nurse
- Licensed Master Social Worker
- Dentist
- Psychiatrist or Psychologist

Licensed healthcare providers recommending CHW services are not required to be part of the member's healthcare team, but collaboration is highly encouraged. Providers with questions should contact MDHHS Provider Support at **1-800-292-2550** or by email at ProviderSupport@Michigan.gov.

If you have any questions, please contact your Blue Cross Complete provider account executive or Provider Inquiry at **1-888-312-5713**.

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