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MCG message

To: All Blue Cross Complete providers

Date: July 13, 2023

Subject: MDHSS announces new dashboard that will show data on Medicaid reenrollment

On July 10, 2023, The Michigan Department of Health and Human Services launched a new Medicaid reenrollment [online dashboard](#) that where participants can monitor their Medicaid renewal progress.

As a reminder, Medicaid and Healthy Michigan Plan beneficiaries must renew their coverage over the next year to comply with federal legislation that requires states to resume the redetermination of Medicaid eligibility. Annual renewals were paused for three years during the COVID-19 pandemic.

MDHHS will send monthly renewal notices four months before a beneficiary's renewal date and follow up with text messages, phone calls, and emails during their renewal month.

Blue Cross Complete advise you to encourages your patients to return any renewal paperwork from the department even if they believe they are no longer eligible for Medicaid. Some members of a household can obtain health care coverage even when others are not eligible.

More information about the how benefits connected to the COVID-19 Public Health Emergency are changing can be found at www.Michigan.gov/2023BenefitChanges.

If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

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