



Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • January 30, 2023

Molina Healthcare's Legacy Provider Portal *Now exclusively through Availity!*

Thank you for your continued partnership. We have some important information to share with you. Availity Essentials is now the official secure provider portal for Molina Healthcare providers. The Molina Legacy Provider Portal will be sunset on March 28, 2023. You will no longer have direct access to the Molina provider portal after that date.

Availity Essentials allows you to: check eligibility and benefits, submit claims, view remittances, manage prior authorizations, upload supporting documentation with your claims, submit appeals, and more!

Within Availity Essentials, you have access to these helpful tools and time-savers:

| Current features | |
|---------------------------------|--|
| Prior authorizations | Manage your Molina prior authorizations on Availity and use the Auth/Referral Dashboard to follow up on the status of your prior authorizations. |
| Claim status | Expanded search options include member name, service dates, claim history or the 276 HIPAA standard. Adjustment and remittance codes, along with their descriptions, at the claim and line level. |
| Smart claims | A simplified claim entry tool with only the essential fields you need. Use data from prior eligibility and benefits submissions to autofill your claim. |
| Eligibility and benefits | Use data from prior eligibility and benefits submissions to search for your patients and autofill your claim. |
| Attachments | Upload supporting documentation with your claim using the Send Attachments feature. You can transmit up to 10 attachments (128 MB total file size) with your claim submission. |
| Features coming soon | |
| Accumulators | Each member/plan submitted returns the Molina plan/dollar and benefit/count accumulated toward the limit. |

If your organization is not yet registered for Availity Essentials and you're responsible for the registration, please visit Availity.com/MolinaHealthcare and click the **Register** button. For registration issues, call Availity Client Services at 1-800-AVAILITY (282-4548). Assistance is available Monday-Friday 8 a.m. to 8 p.m. ET.

For a comprehensive list of tools and features available on Availity Essentials, log in and click on the Help and Training dropdown. As a registered Availity Essentials provider, you can also take advantage of our live webinar, "Availity Essentials Provider Portal Overview for Molina Providers." Here are the upcoming dates and times for our live webinar:

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| Tuesday, February 7, 2023, from 10 a.m. to 11:15 a.m. ET | Thursday, March 9, 2023, from 11 a.m. to 12:15 p.m. ET |
| Wednesday, February 15, 2023, from 12 p.m. to 1:15 p.m. ET | Tuesday, March 21, 2023, from 3 p.m. to 4:15 p.m. ET |
| Friday, February 24, 2023, from 1 p.m. to 2:15 p.m. ET | Wednesday, March 29, 2023, from 12 p.m. to 1:15 p.m. ET |

Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in go to Help & Training > Get Trained to register for a webinar.

Keep an eye out for information and updates about the Molina provider portal sunset within the Availity Essentials and at MolinaHealthcare.com.