A fax bulletin from Molina Healthcare of Michigan (MHM) • April 28, 2023

Important Molina Legacy Portal Updates

Molina Will Remove Prior Authorizations Tile Link to Legacy Portal On May 9

As previously communicated, Molina Healthcare of Michigan is live on the Prior Authorizations processes within the Availity Essentials provider portal. It has been decided that the "Prior Auths" tile that takes you into our old Molina Legacy Provider Portal that is located within the *Payer Spaces* section in Availity Essentials, **will be removed on May 9, 2023.** Below is an image of the tile.

♡ **Prior Auths**

Submit service requests, check status and create auth request templates.
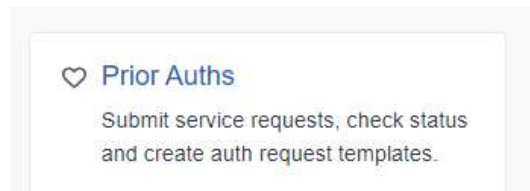
If you are not familiar with the process of requesting Prior Authorizations or how to verify the status of a previously submitted Prior Authorization within Availity Essentials, we encourage you to attend the upcoming training webinar scheduled for Friday May 5, 2023, from 10:00 to 11:00 a.m. EST.

To sign-up for the training, please proceed to the *Help and Training* dropdown selection within Availity Essentials and procced to *Get Trained*. *Next*, enter "Authorization Request and Follow-up for Molina Providers in Michigan - Live Webinar, 05/05/2023" and then click the course to Enroll (see sample link below).

Authorization Request and Follow-up for Molina Providers in Michigan - Live Webinar, 05/05/2023   ☰ 1

Molina Legacy Portal Scheduled to Sunset May 23, 2023

As a follow-up to a previous notice regarding the postponement of the Molina Legacy Provider Portal direct entry login, that direct entry login is now scheduled to sunset **effective May 23, 2023. We encourage all providers to begin using Availity and help limit the risk of issues when direct login access to the Molina Legacy Provider Portal is removed.** This will allow you time to acclimate yourself prior to the sunsetting of the direct entry login into the Molina Legacy Portal.

If your organization is not yet registered for Availity Essentials and you're responsible for the registration, please visit Availity.com/Molina Healthcare and click the **Register** button. For registration issues, call Availity Client Services at 1-800-AVAILITY (282-4548). Assistance is available Monday-Friday 8 a.m. to 8 p.m. ET. Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in go to Help & Training > Get Trained to register for a webinar.

Keep an eye out for information and updates about the Molina provider portal sunset within the Availity Essentials Provider Portal and at MolinaHealthcare.com.

If you have questions, please contact your Provider Service Representative directly or you can contact the Provider Services Department by phone at (947)622-1230 or by email at MHMProviderServicesMailbox@MolinaHealthcare.com