

Molina's Prior Authorization Codes for First Quarter 2023 Updated to Reflect Partnership with New Century Health

As we recently notified, Molina is partnering with New Century Health (NCH) as the administrator of prior authorization for the Molina Healthcare Cardiology Management program effective March 1, 2023. Impacted prior authorization codes for the first quarter of 2023 have been identified and updated. To view the updates, please visit the Molina website at <https://www.molinahealthcare.com/providers/mi/medicaid/forms/fuf.aspx> and select *Q1 2023 PA Matrix including NCH Cardiology Management program – Effective 3-1-2023*.

Provider's office may request authorization from NCH via the following methods:

We respectfully ask you to submit requests via web portal allowing 5 days for the authorization process.

- NCH provider web portal at <https://my.newcenturyhealth.com> or the Molina Availability Portal at www.availity.com/molinahealthcare
- Telephonic Intake 888-999-7713
 - *Cardiology - Option 1*
 - *NCH Physician Discussion - Option 5*

NCH Hours of Operation 5:00 AM - 6:00 PM Eastern (Monday - Friday)

When submitting requests via NCH's web portal, if pathway is not selected or auto-approval is not attained, provider must upload required supporting documentation to the request for NCH to review.

For questions regarding the NCH authorization process or to request an NCH Inservice, please contact **NCH Network Operations: 888-999-7713, Option 6** or send an email to providertraining@newcenturyhealth.com.

Authorizations issued by Molina Healthcare before March 1, 2023, are effective until the authorization end date. Re-authorization requests must be submitted to NCH; otherwise claims may be affected.

A New Century Health or Molina Healthcare representative will contact you soon to schedule an introductory meeting and training. Should you have any questions prior to the introductory meeting, please call New Century Health at 888-999-7713, Option 6.

Thank you for your participation in our network and for your dedication to the health of Molina members.