



Monthly Topics for April 2023

All Just the Fax publications are available on Molina Healthcare's website via this link

<https://www.molinahealthcare.com/providers/mi/medicaid/comm/Pages/provmailings.aspx>

- **April is National Infant Immunization Week (April 24-30)**

National Infant Immunization Week (NIIW) is a yearly observance highlighting the importance of protecting children two years and younger from vaccine-preventable diseases (VPDs). CDC and the American Academy of Pediatrics (AAP) recommend that children stay on track with their well-child appointments and routine vaccinations. On-time vaccination is critical to provide protection against potentially life-threatening diseases. NIIW is April 24-30, 2023. [Learn more about NIIW.](#)

- **Annual Attestations**

- It is important for Molina Healthcare of Michigan to keep our Provider network information current. Up-to-date Provider information allows for Molina Healthcare to accurately generate Provider Directories, process claims and communicate with our network of Providers. Providers must notify Molina Healthcare in writing at least 30 days in advance, when possible, of changes and validate Provider Online Directory information quarterly, such as:
 - Ability to accept new patients
 - Street Address
 - Phone Number
 - Office Hours
 - Any other changes that affect availability to patients
- Provider Updates
 - **Additions and Terminations** can be listed on the Provider Roster Template spreadsheet and emailed to the email address listed at the top left on the spreadsheet.
 - The spreadsheet can be found at : <https://www.MolinaHealthCare.com/providers/mi/Medicaid/forms/fuf.aspx> .
 - The name of the form is "Provider Addition Roster"
 - Please return to MHMContractConfigDept@MolinaHealthCare.com for processing.
 - **For correction and/or updates**, a convenient Provider Change Form can be found at: <https://www.MolinaHealthCare.com/providers/mi/edicaid/forms/fuf.aspx> and click on Provider Change Form.
 - **Changes** should be submitted to MHMContractConfigurationDept@MolinaHealthCare.com.

- **Availity Trainings – please visit <https://availitylearning.learnupon.com/catalog/ilt-sessions> to register.**

- Availity Claim Status – Live Webinar
 - 4/19/23 @ 2:30 pm
- Availity Essentials Provider Portal Overview for Molina Healthcare Providers – Live Webinar
 - 4/4/23 @ 1:00 pm
 - 4/10/23 @ 3:00 pm
 - 4/21/23 @ 11:00 am
- Clinical Quality Validation (CQV) – Live Webinar
 - 4/6/23 @ 1:00 pm
- Learn How to Submit Claim Attachments – Live Webinar
 - 4/11/23 @ 2:30 pm
 - 4/27/23 @ 2:30 pm
- Navigating the Attachments Dashboard and Workflow Options – Live Webinar
 - 4/18/23 @ 2:00 pm
- Tips for Navigating Availity essentials – Live Webinar
 - 4/27/23 @ 12:30 pm
- Use Availity Essentials to Submit Professional Claims – Live Webinar
 - 4/25/23 @ 12:30 pm

- **Doula Services**

- As of 1/1/23, Medicaid is now covering prenatal, labor, birth and/or postpartum doula services for Medicaid and MMP members. For the benefit, Doulas must be registered with the MDHHS Doula Registry and registered in CHAMPS. No prior authorization is required for the benefit.

- **Molina Healthcare Legacy provider Portal Sunset Delayed**
 - Previously indicated that Molina Legacy Provider Portal direct entry login access would sunset March 28, 2023. The change has been postponed. Further updates will be provided during April.
 - Please continue to begin using Availity and help limit the risk of issues when direct login access to the Molina Legacy Provider Portal is removed.
 - Availity Features Include:
 - Prior Authorizations
 - Claim Status
 - Smart Claims
 - Eligibility and Benefits
 - Attachments
- **New Century Health**
 - Molina Partners with Cardiology Quality Management Vendor New Century Health
 - Beginning on March 1, 2023, cardiology services rendered in a physician's office, outpatient hospital, ambulatory setting or inpatient (professional services only) will be submitted to NCH for prior authorization.
 - Treatment plans will be reviewed using nationally recognized evidence-based guidelines. This requirement applies to all relevant specialties for your Molina Medicaid, Marketplace, Medicare DSNP, and MMP members 18 years of age and older.
 - Molina's Prior Authorization Codes for First Quarter 2023 Updated to Reflect Partnership with New Century Health
 - To view the updates, please visit the Molina website and select Q1 2023 PA Matrix including NCH Cardiology Management Program – Effective 3/1/23.
 - Please submit requests via web portal allowing 5 days for the authorization process.
 - NCH Hours of Operation are 5:00 am – 6:00 pm EST (Monday-Friday)
 - Provider's office may request authorization from NCH via the methods listed below:
 - NCH provider web portal at <https://my.newcenturyhealth.com>
 - While instructions are available on the Molina Availity Portal, the actual authorization request cannot be submitted there. Molina will provide a hyperlink in the future. Please log on to the NCH provider web portal directly.
- **Prior Authorization (PA) Updates Effective April 1, 2023 (PLEASE NOTE NOT FOR FACILITIES THAT UTILIZED PREFERRED PRIOR AUTHORIZATION MATRIX)**
 - Molina's Prior Authorization (PA) Guide and PA Code Matrix are updated for an April 1, 2023 effective date. All Provider Authorization tools are available online at: <https://www.molinahealthcare.com/providers/mi/medicaid/forms/fuf.aspx> and services that require a prior authorization are easily searchable within the PA Code Matrix.
- **Upcoming Volunteer Events Sponsored by Molina HealthCare – Drill down to specific areas**
 - April
 - Ferndale -FercareFree Clinic – Fercare is a free clinic in Ferndale (www.ferncare.org) which provides free primary care services & medications to the uninsured and is always in need of clinical and non-clinical volunteers)
 - Madison Heights -Madison Heights Church of Nazarene Food Distribution (8;15 am – 11:00 am)
 - St Johns – Voices for Clinton County Children (5K)
- **Fax Blasts:**
 - Important Update! Molina Healthcare Legacy Provider Portal Sunset Delayed (3/17/23)
 - Molina is Contracting for Doula Services now Covered by Medicaid
 - New Century Health (NCH) Fax Notices
 - Molina Partners with Cardiology Quality Management Vendor – New Century Health (12/28/22)
 - Molina's Prior Authorization codes for First Quarter 2023 – Updated to Reflect Partnership with New Century Health (2/6/23)
 - Important: How to Request Prior authorization from Molina Cardiology Management Partner New Century Health
 - Prior Authorization (PA) Updates Effective April 1, 2023 (3/15/23)