



New Online Prior Authorization Platform Coming in 2026 – Users Need to Verify Identity


To better support the Centers for Medicare & Medicaid Services interoperability requirements, Tapestry Link, powered by EPIC, will replace our current online authorizations application, CareAffiliate. Our expected go-live is spring 2026.


Tapestry Link requires an extra level of security to verify user identity. On January 2, 2026, when you log in at hap.org, you will see the screen below. To ensure you are ready for Tapestry Link, you need to provide your date of birth and gender. If you don't need access to request prior authorizations, you can select that option.

Additional Profile Information Needed

In Spring 2026, our current online authorizations application will be changing to Tapestry Link. The new vendor requires Date of Birth and gender from users to verify identity.

To ensure a smooth transition and uninterrupted access, please complete the fields below by March 12, 2026.

Date of Birth: 

Gender: 

[I don't need access to create or view Authorizations](#)

Please continue to watch the HAP provider newsroom for updates regarding Tapestry Link.