

New Online Prior Authorization Platform Go Live August 25 – Webinar Training Available!

Recently, we told you Tapestry Link, powered by EPIC, will replace our current online authorizations application, CareAffiliate. **Our go-live date is August 25!** You will still access the application when you log in at **hap.org**, and select *Authorizations, For Health Alliance Plan Members*.

We are excited about this new platform as it has:

- Easier navigation
- The ability to check if an authorization is required right in the application
- Fewer request types
- Easier searching for authorization status
- Reduced questionnaires

New!

The providers below can enter prior authorization requests through Tapestry Link for all Commercial Health Alliance Plan members and Health Alliance Plan Medicare Advantage C-SNP and D-SNP members.

- Inpatient Rehabilitation at Hospitals
- Long-Term Care at Hospitals
- Sub-Acute Rehabilitation
- Skilled Nursing Facilities

For Health Alliance Plan Medicare Advantage members (excluding C-SNP and D-SNP), requests must continue to be submitted through Home & Community Care Transitions (formerly naviHealth).

Webinar Training and Helpful Resources

We are offering the following webinar training sessions where we will demonstrate how to navigate Tapestry Link:

Thursday, August 20: 4:00 p.m. - 5:00 p.m.
Friday, August 21: Noon – 1:00 p.m.

To register for one of the above sessions, visit [Health Alliance Plan Tapestry Link Webinar Registration – Fill out form](#). We will send you a meeting link to the training prior to the session.

You will also have access to help guides and recordings in the Tapestry Link application and in *Quick Links* on the Health Alliance Plan portal.

We're excited about this new platform and are confident it will streamline the authorization process.