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Provider Notice

To: All Blue Cross Complete providers

Date: Oct. 1, 2026

Subject: New federal Medicaid requirements to take effective January 2027

Blue Cross Complete would like to remind providers of upcoming changes to Medicaid eligibility requirements resulting from the federal H.R. 1 (Public Law 119-21).

Beginning Jan. 1, 2027, several changes will affect Medicaid coverage, particularly for adults ages 19 to 64, enrolled in the Healthy Michigan Plan. Providers should be aware of these changes and encourage patients who may be impacted to review communications from the Michigan Department of Health and Human Services and respond promptly to requests for information.

Under this new rule, some members will have to renew their Medicaid coverage every six months. Some adults applying for, or already receiving, Medicaid through the HMP will need to work or complete other approved activities to keep their health coverage. Many people that need to meet this new requirement may already be doing so through work, school or other approved activities. Some people are exempt from work requirements. For a full list of qualifying exemptions, providers should refer their members to michigan.gov.*

MDHHS will begin sending information to members about work requirements through the mail and or michigan.gov/mibridges. Providers are encouraged to remind their patients to keep their contact information current and respond promptly to renewal notices and requests for information. Failure to complete required eligibility steps could result in an interruption or loss of coverage.

For additional resources, and the most up-to-date information, providers and members should go on the [MDHHS Work Requirements webpage](#).*

If you have any questions, contact your Blue Cross Complete provider account executive or Blue Cross Complete Provider Inquiry at **1-888-312-5713**.

*Our website is mibluccrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.