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[mibluccrosscomplete.com](http://mibluccrosscomplete.com)

**MCG message**

**To:** All Blue Cross Complete providers

**Date:** Nov. 14, 2023

**Subject:** **Health care providers required to update provider directory information**

Blue Cross Complete has collaborated with Atlas Systems to assist you in completing the annual review and update of your provider directory information via PRIME-Hub.

In December, we will request that you confirm the accuracy of your information through Atlas Systems' PRIME-Hub so our members have up-to-date resources.

Atlas Systems will contact you by mail, email, fax and/or telephone to confirm your provider directory information. You will also be able to review and update your information online, using PRIME-Hub.

As a reminder, if you are experiencing demographic changes within your business, please continue to submit a [Provider Change Form](#), located at [mibluccrosscomplete.com](http://mibluccrosscomplete.com). If you have any questions, please contact your Blue Cross Complete provider account executive or Provider Inquiry at **1-888-312-5713**.

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