



Suite 1300
4000 Town Center
Southfield, MI 48075

mibluccrosscomplete.com

MCG message

To: All Blue Cross Complete providers

Date: July 14, 2023

Subject: MDHHS corrects coding errors in disposable insulin pump, glucose monitoring systems

Please be advised the Michigan Department of Health and Human Services has discovered a coding error in [Letter 23-15](#) and [Bulletin MMP 23-31](#). MDHHS has corrected the errors in the Medicaid Code Rate and Reference tool.

[Letter 23-15](#), dated March 9, 2023, notified providers of changes to coverage of the Omnipod, disposable insulin pump, effective April 1, 2023. However, the notice incorrectly listed the quantity limit as 10 pods per month rather than 15 pods per month. MDHHS reprocessed all impacted claims submitted with a quantity of 15 pods but only paid 10 pods. The claims impacted were for dates of service between April 1, 2023, and May 23, 2023.

[Bulletin MMP 23-31](#), released on May 1, 2023, informs providers of revisions to the continuous glucose monitoring systems policy, effective June 1, 2023. The codes in [Bulletin MMP 23-31](#) for CGMS supply healthcare are incorrect. For dates of service between Jan. 1, 2023, and May 23, 2023, providers that received a denial, signified by claim adjustment reason code 16 may resubmit the denied claims.

Full details on the coding errors and corrections are available in [Letter 23-42](#), released June 14, 2023.

If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

**Our website is mibluccrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content*