



## Reminder – provider resources

Here are some of the helpful resources you can find on [hap.org/providers](https://hap.org/providers)—no need to log in!

- Our *Provider Change Form* to update your existing practice information
- Inpatient rehab and skilled nursing facility forms
- Appointment Time Access Standards for Primary Care, Behavioral Health and High-Volume, High-Impact Specialists
- Facility Standards for Practitioners and Providers
- Medical Record Standards for Practitioners and Providers
- Clinical practice guideline information
- Pharmacy and formulary information
- Admission & Transfer On-Call Schedule

Resources for Medicaid business can be found at [hapcaresource.com](https://hapcaresource.com). There you will find information such as:

- Provider Manual
- Member rights and responsibilities
- Appeals and grievance information
- Billing requirements
- Prior authorizations
- Clinical practice guidelines