



Reminder - HAP Medicare Complete Duals (HMO D-SNP) Annual Required Training

HAP Medicare Complete Duals (HMO D-SNP) is a dual special needs plan, or D-SNP. It's a special type of Medicare Advantage HMO plan that provides health benefits to members who qualify for Medicare and are eligible for full Medicaid benefits. Our plan is available for individuals who reside in Genesee, Macomb, Oakland and Wayne counties.

DSNP Provider Network

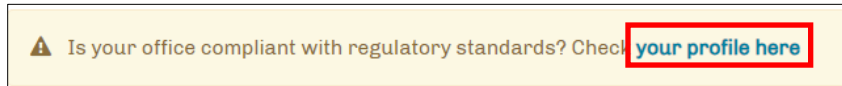
Providers contracted with HAP Medicare HMO products are participating in our D-SNP network. Members may only see providers in our D-SNP network. Providers contracted with HAP Medicare plans and open to new patients are required to see our D-SNP members.

For more information on this plan, visit hap.org/providers, *Provider Resources*, then *Medicare 101*.

Model of Care Training Requirement

Per The Centers for Medicare & Medicaid Services contracted and non-contracted providers who see HAP Medicare Duals (HMO D-SNP) beneficiaries on a regular basis are required to take our model of care training initially and annually. There are two ways to take our model of care training.

1. Log in at hap.org.
 - Refer to the alert and click on “check your profile here.”



- Click on “HAP Medicare Complete Duals (HMO D-SNP)”



There will either be a link to the training deck or a note that training has already been completed.

2. Visit <https://www.hap.org/providers/provider-resources/medicare-101>.
 - Review the *HAP Medicare Complete Duals (HMO D-SNP) Model of Care Training*.
 - Complete the *HAP Medicare Complete Duals (HMO D-SNP) Model of Care Training Attestation* and follow the submission instructions.