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mibluecrosscomplete.com

Provider notice

To: All Blue Cross Complete providers

Date: Dec. 8, 2025

Subject: Update your provider information with Blue Cross Complete and CHAMPS

Blue Cross Complete is reminding all providers to keep their information current in both the Community Health Automated Medicaid Processing System, or CHAMPS, and with Blue Cross Complete.

Providers are required to maintain a current address on file within CHAMPS. To update or modify your address information on file in CHAMPS, refer to instructions on the Michigan Department of Health and Human Services Provider Enrollment webpage. All providers who serve Michigan Medicaid beneficiaries are required to be screened and enrolled in CHAMPS.

Providers must notify MDHHS via the on-line system within 35 days of any change to their enrollment information. Examples of such changes include, but are not limited to, changing the address(es) to which remittance advice and/or correspondence are sent. Providers with questions should contact Provider Support at 1-800-292-2550 or by email at ProviderSupport@ Michigan.gov.

As a reminder, if you are experiencing demographic changes within your practice, it is important to also submit a Blue Cross Complete Provider Change Form at mibluecrosscomplete.com. Maintaining consistent information across both systems helps support network accuracy and helps to ensure compliance with state and health plan requirements.

If you have any questions, contact your Blue Cross Complete provider account executive or Provider Inquiry at **1-888-312-5713**.

Our website is **mibluecrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*