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MCG message

To: All Blue Cross Complete providers

Date: Oct. 31, 2023

Subject: **Blue Cross Complete to remove various prior authorization requirements**

To enhance the overall experience for patients and health care providers, effective Feb. 1, 2024, prior authorization will no longer be required for various services and procedures.

Please be advised, starting Nov. 1, 2023, Blue Cross Complete will discontinue the Utilization Management Authorization Requirement document. Instead, information about prior authorizations will be available in the new [Prior Authorization Requirement Updates](#).

To view Prior Authorization Request Updates, go to mibluccrosscomplete.com. Click on **Providers**, then go to the [Prior Authorization Resources](#) tab. As always, refer to the [Prior Authorization Lookup Tool](#) to learn more about services that require prior authorization.

If you have any questions, please contact your Blue Cross Complete provider account executive or Provider Inquiry at **1-888-312-5713**.

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