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Provider Notice

To: All Blue Cross Complete providers

Date: Sept. 2, 2026

Subject: Your input is needed: Mental Health Care Provider Survey

The Michigan Department of Health and Human Services is seeking input from providers on current processes for initiating and following up on specialty mental health referrals to Community Mental Health Service Programs, and to assess how Medicaid Health Plans support for these referrals could add value to clinicians, their organizations and members.

In support of this effort, Blue Cross Complete encourages any healthcare provider of mental health services, primary care, and/or case management services that contracts with at least one MHP and refers patients to CMHSPs to complete the [Mental Health Provider Survey](#) by Sept. 21, 2026.

Provider participation will allow MDHHS to better understand what is working and where improvements are needed. Survey responses will be used to make improvements to MDHHS' mental health referrals policy, guidance and module. For additional information, contact the MDHHS at MDHHSMentalHlthFramework@michigan.gov.

Providers may also contact their Blue Cross Complete provider account executive or Provider Inquiry at **1-888-312-5713**.

**Our website is mibluecrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*