

Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

## Applications removed from Provider Secured Services

Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>, Blue Care Network commercial and BCN Advantage<sup>SM</sup>

> Date posted: June 21, 2022 Date updated: August 23, 2022

## **Applications removed from Provider Secured Services**

On September 15, 2022, the following applications will be removed from Provider Secured Services as the second phase of its retirement:

- Health e-Blue<sup>SM</sup> (All instances)
- Internet Claims Tool
- PGIP Practitioner Alignment
- Provider Enrollment and Change Self-Service
- RBCE/MCG Self-Service Tool

At the same time, some links and resources are being removed from web-DENIS, since they're available in our new provider portal. These changes will also happen on September 15, 2022 and include:

- Provider Enrollment link
- BCBSM Provider Publications and Resources, including:
  - Newsletters & Resources
  - Commercial Pharmacy Prior Authorization and Step Therapy forms
  - Medicare Part D forms
  - Provider Manual
  - Benefit Policy for a Code
  - Max Fee for a Code
  - Entire Fee Schedules and Fee Changes
  - Medical Policy and Pre-Cert/Pre-Auth Router
- BCN Provider Publications and Resources
- Provider Manuals
- Claim Submissions
- BCBSM Contact Us
- BCN Contact Us

On June 22, 2022, the following applications were removed from Provider Secured Services as the first phase of its retirement:

- BCBSM Qualification Form
- BCN Negative Balance Report
- Clear Claim Connection



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- Find a Doctor
- Physician Choice PPO Eligibility Panel Report
- Provider Trading Partner Agreement (TPA)
- RC Claim Assist

You can find resources and applications on the Blue Cross and BCN Payer Space on our new provider portal, Availity Essentials. To get there:

- 1. Log in to our provider portal (availity.com).
- 2. Click Payer Spaces on the Availity menu bar.
- Click the BCBSM and BCN logo to go to the **Applications** tab within our payer space.

Tiles on the Applications tab are listed in alphabetical order.

The **Provider Resources** site, which replaces the BCBSM Newsletters and Resources and BCN Provider Publications and Resources sites, is available on the **Resources** tab of our payer space.

We will update this list as more applications are removed.