



Medical Management Update
January 2019



It's HEDIS® Review Time Again!

The 2019 Health Care Effectiveness Data and Information Set (HEDIS®) chart reviews begin Feb. 1 and continue through May 1. We will schedule onsite reviews at most offices during this time. HEDIS® is the most widely used set of performance measures in the managed care industry. Adapted for use by public health care purchasers, regulators and consumers, HEDIS® is part of an integrated system to establish accountability in health care. The HEDIS® specifications are available at McLarenHealthPlan.org.

MHP uses internal staff to perform this review. MHP will contact your office staff to schedule these reviews. Some offices with very low volume (less than 10 records for review) will be asked to fax or mail specific portions of medical records. HIPAA allows review and collection of this information without member consent, as it pertains to treatment, payment and health care operations. MHP will assure that all reviews are conducted in accordance with HIPAA and MHP's confidentiality standards.

During scheduled onsite review at your office, MHP staff will meet with appropriate office personnel to provide education, answer questions and determine further needs for your office.

If your office uses an electronic record and would like to provide MHP off-site access to your charts for a limited period of time, we have staff trained and available to provide this service.

Your cooperation with the annual chart review and data collection process is appreciated.

Thank you for the quality care you deliver!

PCP Feedback (Please print)	Comments, requests, questions, etc.: FAX to (833) 540-8648
Name: _____	Phone: _____
Email: _____	

