

Welcome to the Provider Update for October 2019. Please refer to the Bulletins page of our website for more detailed information.



QUALITY

Sickle Cell Disease Program

Did you know MeridianHealth has a Sickle Cell Disease Program? This program aims to improve preventive care for children and adolescents with sickle cell disease by partnering and increasing collaboration with providers. The goal of the program is to work together in order to provide quality care and to increase compliance for routine-care, vaccinations, antibiotic prophylaxis, and Transcranial Doppler (TCD) ultrasounds.



EDUCATION

Michigan Department of Health and Human Services (MDHHS) Healthy Michigan Plan (HMP) Eligibility Changes

Effective January 1, 2020, MDHHS will require HMP members to report at least 80 hours of work or other qualifying activities monthly to maintain healthcare coverage. Some beneficiaries will be exempt from these requirements based on certain criteria. Providers whose scope of practice qualifies them to assess an individual as medically frail will be able to complete a Medical Exemption Request form on behalf of a member. Please reference the MDHHS website for the Medical Exemption form that may be submitted by the member or provider:

https://www.michigan.gov/documents/healthymiplan/MSA-1905-MDHHS_Exemption_Form_665327_7.pdf

In addition, you can find the list of chronic conditions that may fall under the medically exempt population here:

https://www.michigan.gov/documents/mdhhs/Attachment_D_-_Medically_Frail_Process_632148_7.pdf

Peer-to-Peer Scheduling

Meridian has updated our physician Peer-to-Peer line to include a phone prompt menu and voice form. This will allow for a more streamlined process in gathering member and provider information, scheduling, and conducting Peer-to-Peer calls.

FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on **mhplan.com** via the steps below:

- Select your state in the top right corner
- Choose a plan at the bottom of the page then click "Providers"
- Under the "News" tab, click "Bulletins"

Contact your **local Provider Network Development Representative**

Contact Provider Services at **888-773-2647**

Health Information Exchange/Health Information Technology

Meridian has expanded our provider incentive program to include new and important Health Information Exchange (HIE) initiatives. The Michigan Health Information Network (MiHIN) has been a leading force behind Michigan's statewide advancements in healthcare technology. MiHIN works with key Michigan stakeholders to offer a set of standardized services and resources aimed to streamline the utilization and exchange of valuable health information. Meridian's HIE initiative promotes consistency and improves health outcomes. Please reference the full details and how to enroll with MiHIN on the Bulletins page of our website.



OPERATIONS

eviCore Expansion Reminder

MeridianHealth (Medicaid) and MeridianChoice (Commercial) will go live with the new eviCore programs on November 1, 2019. The eviCore expansion includes the following programs: physical therapy (PT), occupational therapy (OT), genetic testing, pain management, and sleep studies. eviCore healthcare will begin accepting requests on October 21, 2019 for dates of service November 1, 2019 and beyond. The eviCore-Meridian implementation website contains additional information about portal registration, provider webinars, comprehensive CPT code lists, clinical guidelines, quick reference guides (QRG), and other important resources that are kept up-to-date for your convenience:

www.evicore.com/healthplan/meridian_wellcare

Previous notifications related to the eviCore expansion can be accessed on the Bulletins page of our website.



PHARMACY

Point of Sale Claims and Medicaid Enrollment

In accordance with Michigan Department of Health and Human Services (MDHHS) Bulletin MSA 19-20, beginning October 1, 2019, MeridianRx must reject Medicaid pharmacy claims for prescribers who are not enrolled with the Community Health Automated Medicaid Processing System (CHAMPS). To ensure continued access, please register through CHAMPS as soon as possible. Providers who have questions about the enrollment process or require assistance

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may contact MDHHS Provider Support at **800-292-2550**. Additional details may be found on the Bulletins page of our website.

Member Formulary Letters: Notification to Providers

Beginning October 15, 2019, some legacy MeridianCare members transitioning to WellCare plans in 2020 will receive letters highlighting member-specific formulary changes effective January 1, 2020. The letter provides members with detailed information on current medications undergoing certain formulary coverage changes and guidance on next steps for members and their providers.