

Point of Sale Claims and Medicaid Enrollment

OCTOBER 2019

MICHIGAN

Dear Providers,

Effective **October 1, 2019**, all providers providing services to Michigan Medicaid beneficiaries, including those participating in a managed care organization's provider network, are required to be screened and enrolled in Michigan's Community Health Automated Medicaid Processing System (CHAMPS).

MeridianRx, MeridianHealth's pharmacy benefit manager, will implement a new claims processing rule that will prevent claims for medications written by unenrolled providers from paying at point of sale. Emergency medication overrides can be provided at the pharmacy level in the event that the member urgently requires the medication.

- Providers not enrolled with CHAMPS will receive a **Prescriber Not Enrolled in State Medicaid Program** (reject 889) pharmacy claim rejection
- Emergency overrides will require the pharmacy to submit a **Submission Clarification Code** to bypass the rejection and receive a paid claim:
 - 13 – "Payer-Recognized Emergency/Disaster Assistance Request – The pharmacist is indicating that an override is needed based on an emergency/disaster situation recognized by the payer"
 - 55 – "Prescriber Enrollment in State Medicaid Program has been validated"

If you have any questions, please call our Pharmacy Help Desk at **855-580-1688**.

Sincerely,

Meridian