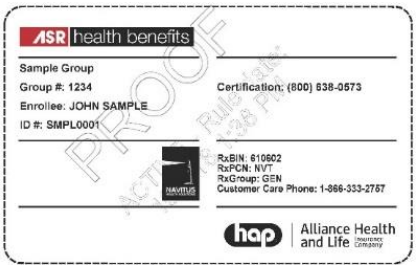
ASR Claims Submission Change

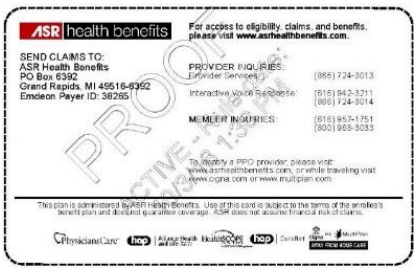
Today, claims for ASR members are submitted directly to HAP or ASR for pricing. Please see details below for a change in this process.

- Effective immediately, please submit claims for ASR members directly to ASR.
- Claims can be submitted to ASR by one of the following methods:
  - Electronically using EDI payer ID 38265
  - Email at Claimsubmit@asrhealthbenefits.com
  - Mail at:
    ASR Health Benefits
    P.O Box 6392
    Grand Rapids MI 49516-6392
- Claims for ASR members with dates of service June 1, 2021 and forward submitted directly to HAP will reject.

Identifying ASR Members

ASR members will carry an ID card like the one below.





You can verify benefits, covered services and eligibility using one of these methods:

- Log in at **asrhealthbenefits.com** and select the *Inquiry* menu
- Call **(866) 724-3013**

If you have any questions, please contact ASR at **(866) 724-3013.**