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MCG message

Title: **Enroll with ECHO to continue receiving payments from Blue Cross Complete**

Posting date: **April 1, 2021**

Starting June 1, 2021, Blue Cross Complete will be issuing payment through the ECHO payment system. Provider organizations will be **required** to enroll with ECHO payment systems **by May 7, 2021**, to continue receiving payments for administrative fees and state-preferred patient-centered medical home and Perform Plus™ programs. ECHO Health is a leading provider of electronic payment solutions to health care providers.

How to enroll

Please complete and submit the ECHO enrollment form at enrollments.echohealthinc.com.

The enrollment form requires **all three** of the following:

- Tax identification number
- ECHO draft number
- Payment amount

If you don't have a draft number, contact ECHO customer service for assistance at **1-888-834-3511**. Upon completion, send your enrollment form by secure email to EDI@EchoHealthinc.com.

How to register for electronic funds transfer

There are two enrollment options to register for electronic funds transfer:

Option 1 - Enroll with only **Blue Cross Complete of Michigan** (no fees apply)
enrollments.echohealthinc.com/efteradirect/enroll

Option 2 - Enroll to receive electronic funds transfer from **All Payers** processing payments on the Settlement Advocated platform (a fee for this service **will** apply)
enrollments.echohealthinc.com

Upon successful completion of electronic funds transfer registration, notify your Blue Cross Complete provider account executive by email.



How to check ECHO enrollment status

To check enrollment status or get technical support, providers can email ECHO customer service at EDI@EchoHealthinc.com or call **1-888-834-3511**. After ECHO enrollment is complete, providers can then register at providerpayments.com* to search and review processed payments, view Explanation of Payments statements and download 835 files.

User guide

To access the provider payments portal quick reference guide, go to providerpayments.com and log in to access your account information. Select the Help button on the portal to access and download the user guide.

Visit mibluccrosscomplete.com for more information. If you have any questions, contact your Blue Cross Complete provider account executive.

*Our website is mibluccrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.