Molina Utilizes CAQH Data for our Provider Online Directory

A Memorandum from Molina Healthcare of Michigan (MHM) – March 2021

Molina announced in our 3rd Quarter 2019 Provider Newsletter that we are collaborating with DirectAssure to help maintain a more accurate and timelier provider directory. Working in concert with CAQH ProView. (Council for Affordable Healthcare (CAQH) ProView is the healthcare industry's premier resource for providers to self-report professional and practice information to payers, hospitals, large provider groups and health systems).

Molina encourages all providers to sign up to CAQH ProView in order to utilize DirectAssure as a tool to easily update and distribute provider directory data to Molina Healthcare. DirectAssure reduces the burden on healthcare providers and health plans alike, eliminating redundant outreach and increasing directory accuracy.

DirectAssure requires re-attestation be completed every 120 days in CAQH ProView. Upon attestation completion, Molina's online directory will be updated to reflect the information listed within CAQH ProView.

Molina utilizes CAQH profiles for credentialing, updates to practice addresses and other critical information.

Some of the CAQH Summary Data that will be utilized for Molina's Provider Online Directory (POD) include:

1. Provider Specialty
2. Certification Board
3. Special Skills and Experience
4. License ID and Type
5. Hospital Affiliation(s)
6. Practice Location information including:
   a. Practice Name, Address, Hours, Phone and Fax
   b. New Patient acceptance status for Medicare and Medicaid lines of business'
   c. ADA accessibility requirements
   d. Public Transportation accessibility to office location

Although not required, Molina requests that all active Tax ID W9's also be added to the Document's section of the provider's CAQH profile.

Please be sure to stay current on the quarterly updates and attestations for all CAQH profiles.

If you have any questions, please contact your Provider Services Representative.