



## **Connecting MI Health Link Beneficiaries with Veteran's Services**

In an effort to connect eligible MI Health Link beneficiaries with Veterans services, we have been asked to share information about the Michigan Veterans Affairs Agency and the Michigan Veteran Connector Program. This program recognizes health systems and community partners that are committed to supporting the needs of:

- Service members
- Veterans
- Military-connected families

Information about the Michigan Veteran Connector program can be found on the attached. There is also a flyer—*Have you Served*— that you can share with your HAP Empowered MI Health Link patients





# Michigan Veteran Connector Designation

Michigan Veterans Affairs Agency is pleased to implement this program to identify and connect service members, veterans, and their families to earned benefits. We invite you to contact Michigan Veterans Affairs Agency for a free consultation on other methods to identify and connect service members, veterans, and their families to earned benefits. Designation from Ds X

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Those who receive this designation will also be eligible for the below items:

- x Introduction to the local contact for the Ds X
- x Logo displayed on MVAAG website
- x Introduction to the Ds X resources.
- x Introduction to the local contact for the Ds X
- x Introduction to the MVAAG Manager for the Buddy-to-Buddy Veteran Mentorship Community Engagement and Regional Engagement Initiative.
- x Free veteran centric materials including but not limited to printed materials, business cards
- x Ongoing support

To request more information on the Veteran Connector Program email our Health and Welfare Analyst at [mvaastrategy@michigan.gov](mailto:mvaastrategy@michigan.gov) or contact our call center at 1-800-MICH-8888. Consultation All materials and training are free and at no charge to the organization electing to implement the process. The program has flexibility



## Michigan's Veteran Connector Designation for Health Systems and Community Partners

The Michigan Veteran Connector recognizes health systems and community partners that are committed to supporting the needs of service members, veterans, and military-connected families.

These organizations are awarded this designation based on their veteran and family centric services and programs. Any health system, medical office, long-term care facility, or community partner in Michigan can apply for this designation.

### Michigan Veteran Connector Program Criteria (must meet at least 4 criteria to be designated):

1. Established process for identification of service members, veterans, and immediate family members within the Electronic Medical Record and/or intake process. \_\_\_ Yes \_\_\_ No
2. Veteran-specific webpage with links to resources and supports and/or placement of "Have you served" banner on website. \_\_\_ Yes \_\_\_ No
3. Designation as a Veteran Friendly Employer at any level; see [MVAA - BECOME A VETERAN-FRIENDLY EMPLOYER \(michigan.gov\)](http://michigan.gov/mvaa/become-a-veteran-friendly-employer). \_\_\_ Yes \_\_\_ No
4. Utilization of MI Governor's Challenge Psych Armor training portal that contains both suicide and veteran centric training. Evidence by at least one registration from organization (register at [Governor's Challenge Portal — Psycharmor](http://michigan.gov/governors-challenge-portal-psycharmor)). \_\_\_ Yes \_\_\_ No
5. Dedicated space within high trafficked areas (such as lobbies) to display veteran friendly banners such as "She is a Veteran ([MVAA - Women Veterans \(michigan.gov\)](http://michigan.gov/mvaa/women-veterans))", "Have You Served", or a dedicated Veteran Information Center. \_\_\_ Yes \_\_\_ No
6. Order and utilize the MI Veteran Toolkits within organization. Organizations must designate a point of contact for program updates, resource sharing, and biannual email and/or phone touch bases. \_\_\_ Yes \_\_\_ No

Organization's point of contact for the MI Veteran Connector is:

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Please review and check the boxes above. Completed forms can be sent to [MVAAStrategy@michigan.gov](mailto:MVAAStrategy@michigan.gov).



# Michigan Veteran Resource Service Center

The MVAA has a 24/7 call center to help veterans and their families with benefit and resource connectivity, in all areas of life.

We are available 365 days of the year.

☐ **1-800-MICH-VET**  
(1-800-642-4838)





# State Benefits: Quality of Life

- MDHHS & Veteran Navigators
  - ▣ Connection to federal, state and local resources
  - ▣ Mental Health
  - ▣ Substance Abuse
  - ▣ Housing and other common issues





# Referral process

The referral process to Michigan Veterans Affairs Agency is quick and user-friendly.

- ❑ **Check on MIVet:**

Anyone can request a benefits consultation for military-connected by visiting [Michigan.gov/MVAA](https://Michigan.gov/MVAA) and clicking the **Check on MIVet** link at the top of the site.

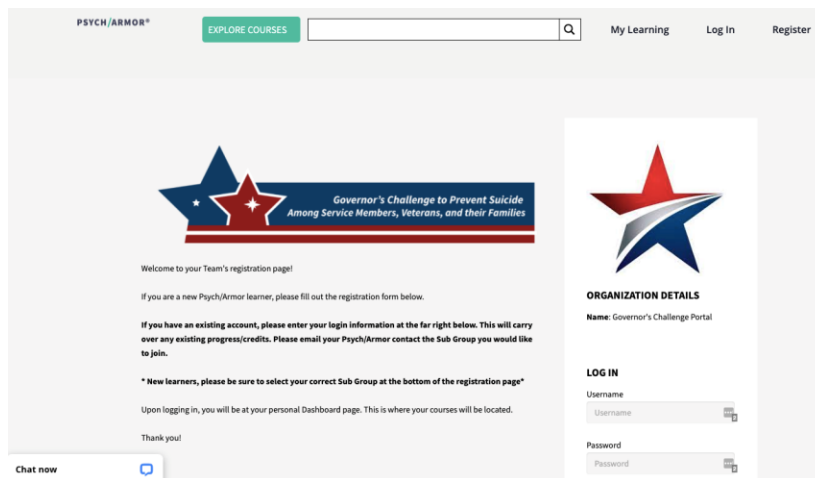
- ❑ Provide individual with our 24/7 call center number: **1-800-MICH-VET**. We have free business cards, post cards, resource toolkits, and other materials available.

**Check**   
**on MIVet**



# Governor's Challenge Online Training Portal

- ❑ Michigan now has a Psych Armor Institute **Governor's Challenge Training Portal.**
- ❑ **Link:** [Governor's Challenge Portal – PsychArmor](#)







# Current Training Menu

10 Trainings Available*	
VA S.A.V.E	Crisis Response Plan for Health Care Providers – Introduction and Assessment
Connecting with the VA	Crisis Response Plan for Health Care Providers – Intervention
15 Things Veterans Want You to Know for Health Care Providers	Postvention
Suicide in Military Members and Veterans	Women Who Serve
Inner Conflict and Survivor's Guilt	Substance Use Disorder in Military and Veteran Populations

\*Michigan is current working with SAMHSA, the VHA, the Michigan Chapter of the American Foundation for Suicide Prevention, and the National Shooting Sports Foundation to incorporate additional trainings for Firearms and Suicide Prevention.

**Free CEU- Open to all office staff!!**



# Veteran resources available right now:

- **Michigan Veterans Affairs Agency** is home to **1-800-MICH-VET (1-800-642-4838)** that serves as a 24/7 call center connecting veterans to state programs, federal benefits, and local resources. MVAA houses the emergency financial assistance program, Food4Vets food voucher program along with the Buddy-to-Buddy Program. All services offered are free of charge, <https://www.michigan.gov/mvaa>.
- **Veterans Crisis Line.** If you are having thoughts of suicide, call [1-800-273-8255](tel:1-800-273-8255), then PRESS 1 or visit [veteranscrisisline.net/](http://veteranscrisisline.net/). For emergency mental health care, you can also go directly to [your local VA medical center](#) 24/7 regardless of your discharge status or enrollment in other VA health care.
- **Vet Centers.** Discuss how you feel with other veterans in these community-based counseling centers. *70 percent of Vet Center staff are veterans.* Call [1-877-927-8387](tel:1-877-927-8387) or find one [near you](#).
- [VA Mental Health Services Guide](#). This guide will help you sign up and access mental health services.
- [MakeTheConnection.net](http://MakeTheConnection.net). Visit for information, resources, and veteran to veteran videos for challenging life events and experiences with mental health issues.



# Veteran resources available right now:

- ❑ **RallyPoint.** Talk to other veterans online. Discuss: [What are your feelings as the Taliban reclaim Afghanistan after 20 years of U.S. involvement?](#)
- ❑ **Tragedy Assistance Program for Survivors (TAPS).** [Request a Peer Mentor.](#)
- ❑ **VA Women Veterans Call Center.** Call or text [1-855-829-6636](#) (M-F 8 a.m. to 10 p.m. and Saturday 8 a.m. to 6:30 p.m. Eastern).
- ❑ **VA Caregiver Support Line.** Call [1-855-260-3274](#) (M-F 8 a.m. to 10 p.m. and Saturday 8 a.m. to 5 p.m. Eastern).
- ❑ **Together We Served.** [Find your battle buddies](#) through unit pages.
- ❑ **George W. Bush Institute.** Need help or want to talk? [Check In](#) or call [1-630-522-4904](#) or email [checkin@veteranwellnessalliance.org](mailto:checkin@veteranwellnessalliance.org).
- ❑ **Elizabeth Dole Foundation Hidden Heroes.** [Join the Community](#)
- ❑ **American Red Cross Military Veteran Caregiver Network.** [Peer Support and Mentoring](#)
- ❑ **Team Red, White & Blue.** Hundreds of events weekly. [Find a chapter](#) in your area.
- ❑ **Student Veterans of America.** Find a [campus chapter](#) to connect with.
- ❑ **Team Rubicon.** Find a [local support](#) squad.
- ❑ **Michigan Veteran Navigator Program,** [MDHHS - Veteran Navigators \(michigan.gov\).](#)



# Have you or a member of your household served in the military?

**There may be benefits and resources available to help you through your current situation.**

The **Michigan Veterans Affairs Agency** (MVAA) can connect you to benefits and resources in all areas of life, including education, employment and health care. Let us review what options are available.

All services are free and confidential. It starts by calling **1-800-MICH-VET** (1-800-642-4838) or by scanning your smartphone camera on our QR code to visit our website, **Michigan.gov/MVAA**.

**Lean on us to connect you to benefits and resources, including:**

- Emergency financial assistance
- Housing and rental assistance
- Legal aid
- Food programs
- Employment, including connection to our Veteran-Friendly Employers
- Disability compensation
- Retrieval of DD214s
- Health care and mental health resources
- Education assistance

