



## Increased Reimbursement for Hierarchical Condition Category (HCC) Gap Closure Program

HCC is a group of diagnoses used by CMS in their risk adjusted reimbursement model for Medicare Advantage plans. These codes are the primary indicators of a member's health status. Most HCCs are conditions that tend to be chronic in nature. Diagnoses are captured from claims data submitted following a visit with an approved provider.

The goals of HAP's HCC Gap Closure program are to:

- Increase primary care physician visits
- Accurately capture and report the medical condition and acuity of the HAP Medicare Advantage members
- Close member diagnosis gaps and improve the overall delivery of preventive services for HAP members

### HCC Gap Closure Program – Increased Reimbursement

To support quality and HCC gap closure for our members and provide additional financial support to our provider network, we're increasing reimbursement for our HCC Gap Closure Program. The increase is from **\$100 to \$200** for claims with dates of service from October 1, 2021, through December 31, 2021.

To receive the increased reimbursement, please submit all of the following:

- **An appropriate telehealth visit, or in-office visit with an approved provider.**
  - Address all member gaps by documenting current conditions in the provider notes.
  - Include the appropriate place of service code
- **Medical record.**
  - Must include provider signature, date of signature and credentials (M.D., D.O., N.P., P.A.).
  - Submit progress notes by one of these methods:
    - Log in at **hap.org** and select *HCC & HEDIS Program*. For help, refer to the *HCC and HEDIS Training Materials* under *Quick Links*
    - Fax the record to **(313) 664-5880**, attention HCC Gap Program
- **A single professional service claim.** It must include:
  - Appropriate E&M code    – 99080 CPT incentive code\*    – Applicable ICD-10 diagnosis code

\*Only one 99080 claim submission is allowed per member, per provider, per calendar year.

For more information on HAP's HCC program, email HCC educators at [hccgapclosure@hap.org](mailto:hccgapclosure@hap.org).

### Telehealth Guidance for HCCs Gap Closure

CMS guidance on telehealth for Medicare Advantage risk adjustment diagnosis capture requires both an audio and visual component to be considered acceptable. We continue to monitor CMS guidelines and post updates as necessary.

### Communicating with members

We understand improving the quality of care in members is a partnership between the health plan, the provider, and the member. Throughout the year, we remind members to get the care and services they need. To educate and encourage these visits, we'll be reaching out to members over the next several weeks, through:

- Direct member communication
- Communications with employer group
- Messaging on our website
- Social media posts
- Live town hall meetings on Facebook