



Reminder - New Partnership with EyeMed to Manage Routine Vision Benefits

Earlier this year, we announced our partnership with EyeMed to manage the vision benefit for routine eye care for HAP Medicare Individual members and HAP Empowered Duals (HMO SNP) members, effective January 1, 2021.

EyeMed is a market leader with vision expertise. They will provide a national network of eligible providers (including online options) for HAP Medicare Individual members and HAP Empowered Duals (HMO SNP) members to receive routine eye care services and purchase contacts and eyeglasses.

Network participation

To provide routine vision services for HAP Medicare Individual members and HAP Empowered Duals (HMO SNP), you must participate with the EyeMed provider network.

If you're already in the EyeMed network, there is nothing you need to do.

If you are not in the EyeMed network, you can start the process to join the network today. Visit eyemedinfoocus.com/join/ and follow the steps.

Verifying member eligibility

You can easily identify HAP Medicare Individual and HAP Empowered (HMO SNP) members using one of the methods below.

- Call **(866) 766-4661**, (24/7)
(Representatives are available Monday - Friday, 8 a.m. to 5 p.m.)
- Log in at **hap.org** and select *Member Eligibility*. Refer to *plan* and *group* fields.

Member ID card samples

See member ID card samples below. Note: There is contact information for EyeMed reference.

HAP Medicare Individual sample

The image shows a sample HAP Medicare Individual ID card. The card is divided into two main sections. The left section contains the member's name, ID number, issuer, group ID, and Rx information. The right section contains contact information for customer service, dental, pharmacy, hearing aids, vision, and fitness, as well as emergency and claims information. A red arrow points from the Rx information on the left to the vision contact information on the right.

hap Senior Plus (HMO) Medicare ^R X <small>Prescription Drug Coverage</small>	
JOHN Q. SAMPLE	
ID Number: 12345678901	RxBin: RxBIN
Issuer: 80840	RxPCN: RxPCN
Group ID: 123456789999	RxGroup: RxGroup
	RxD: RxD
hap.org H5999 999	

Customer Service:	(800) 801-1770 (TTY: 711)
Dental (Delta Dental):	(800) 330-2732
Pharmacy (ESI):	(800) 922-1557
Hearing Aids (NationsHearing):	(877) 484-7977
Vision (EyeMed):	(855) 962-7438
Fitness (Peerfit®/Move):	(855) 378-6683
Emergencies:	Covered worldwide. Call within 48 hours of hospital admission.
Members and Providers Submit Claims to:	
HAP Senior Plus, 2850 W. Grand Boulevard, Detroit MI 48202	
Medical Claims - ATTN: Claims	
Pharmacy Claims - ATTN: Pharmacy Claims	
Providers:	(800) 926-3436
Preauthorization:	Approval may be needed for select outpatient medical services, prescription drugs, inpatient and behavioral health services.

HAP Empowered (HMO SNP) sample

The image shows a sample HAP Empowered (HMO SNP) ID card. The card is divided into two main sections. The left section contains the member's name, ID number, issuer, group ID, and Rx information. The right section contains contact information for customer service, dental, pharmacy, hearing aids, vision, and fitness, as well as emergency and claims information. A red arrow points from the Rx information on the left to the vision contact information on the right.

hap EMPOWERED DUALS (HMO SNP) Medicare ^R X <small>Prescription Drug Coverage</small>	
JOHN Q. SAMPLE	
ID Number: 12345678901	RxBin: RxBIN
Issuer: 80840	RxPCN: RxPCN
Group ID: 123456789999	RxGroup: RxGroup
	RxD: RxD
hap.org H2354 999	

Customer Service:	(800) 848-4844 (TTY: 711)
Dental (Delta Dental):	(800) 330-2732
Pharmacy (ESI):	(800) 922-1557
Hearing Aids (NationsHearing):	(877) 484-7977
Vision (EyeMed):	(855) 962-7438
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Member benefits

HAP Medicare Individual members and HAP Empowered Duals (HMO SNP) members will receive an annual routine eye exam for \$0 cost-share.

Prior authorization or referrals are not required to use this benefit.

Routine codes

A list of routine codes can be found below.

CPT codes

92002*	92012*	92015*	92310-92317
92004*	92014*	92071-92072	92325-92326
*If used with one of the routine diagnosis codes below, it's considered routine			

HCPCS codes

S0500	V2218- V2221	V2520- V2523	V2730
S0512	V2299- V2315	V2530- V2531	V2744- V2745
S0620- S0621	V2318- V2321	V2599	V2750
V2020	V2399	V2700	V2755
V2025	V2410	V2702	V2760- V2762
V2100- V2115	V2430	V2710	V2770
V2118	V2499-V2503	V2715	V2780- V2784
V2121	V2510- V2513	V2718	G0117- G0118
V2199- V2215			

Diagnosis codes

H52	H5222	H52531- H52533	H53029
H520	H52221- H52223	H52539	H5303
H5200- H5203	H52229	H526- H527	H53031- H53033
H521	H5231- H5232	H530	H53039
H5210- H5213	H524	H5300	H53041- H53043
H522	H5251	H53001- H53003	H53049
H5220	H52511- H52513	H53009	H5310
H52201- H52203	H52519	H5301	H5314
H52209	H5252	H53011- H53013	H53141- H53143
H5221	H52521- H52523	H53019	H53149
H52211- H52213	H52529	H5302	Z010
H52219	H5253	H53021- H53023	Z0100- Z0101