



Still Time to Qualify for Reimbursement for Gap Closure!

As we near the end of 2020, it's important to schedule visits with any of your patients with outstanding gaps in care. These visits are vital to the health and well-being of all our members to ensure their health care needs are being met.

HCC and Gap Closure Program

In June, we announced an increase in reimbursement for our Hierarchical Condition Category (HCC) and Gap Closure Program from \$100 to \$200. The last date of service a member can be seen to qualify a provider for the increased \$200 visit incentive is December 31, 2020.

An HCC is a group of diagnoses used by the Centers for Medicare & Medicaid Services in their risk adjusted reimbursement model for Medicare Advantage plans. These codes are the primary indicators of a member's health status. Most HCCs are conditions that tend to be chronic in nature. Diagnoses are captured from claims data submitted following a visit with an approved provider.

The goals of our program are:

- Increase primary care physician visits.
- Accurately capture and report the medical condition and acuity of the HAP Medicare Advantage members.
- Close member diagnosis gaps and improve the overall delivery of preventive services for HAP members.

Submission requirements for reimbursement

To receive the increased reimbursement, all of the following must be submitted:

- An appropriate telehealth visit, or an in-office visit with an approved provider to address all member gaps. Current conditions must be documented in the provider notes. Be sure to include appropriate place of service code.
- All member gaps must be addressed by documenting current conditions in the provider notes. Be sure to include the appropriate POS code.
- A single professional service claim with the appropriate Evaluation Management code, the 99080 CPT incentive code, and applicable ICD-10 diagnosis code(s).
- Medical record that includes provider signature, date of signature and provider credentials (M.D., D.O., N.P., P.A.)

Important!

- Only one 99080 claim submission is allowed per member, per provider, per calendar year.
- Final deadline to submit claims with 99080 and documentation is January 31, 2021.

Submitting medical records

Medical records can be submitted by one of the methods below.

- Online. Log in at **hap.org** and select *HCC & HEDIS Program*. Instructions can be found in the *HCC and HEDIS Training Materials* under *Quick Links*.
- Faxing to **(313) 664-5880**, attention HCC Gap Program

Telehealth guidance for HCCs gap closure

We follow CMS guidance on telehealth for Medicare Advantage risk adjustment diagnosis capture. It requires both an audio and visual component to be considered acceptable. Please follow these guidelines and ensure your medical records include both components.

For more information on HAP's HCC Gap program, email our HCC Gap Program Educators at **hccgapclosure@hap.org**.