



EXPRESS SCRIPTS®

P.O. BOX 66773  
ST. LOUIS, MO 63166-6773



<DATE>

**Important information about  
your prescription plan**

<PATIENT FIRST NAME><PATIENT LAST NAME>

<MEMBER ADDRESS>

<MEMBER ADDRESS CITY, STATE, ZIP>

Dear <PATIENT FIRST NAME><PATIENT LAST NAME>:

Starting <Date>, the pharmacies shown below will no longer be on your plan's list of approved pharmacies. Because of this, you'll need to find a new pharmacy to fill your prescriptions.

<Disrupted Pharm1>

<Disrupted Pharm2>

<Disrupted Pharm3>

**How to Find a New Pharmacy**

To help you find a pharmacy that can fill your prescription, we have listed a few close by:

<Pharmacy 1>

<Address 1>

<City1, ST1, Zip1>

<Phone1>

<Pharmacy 2>

<Address 2>

<City2, ST2, Zip2>

<Phone2>

<Pharmacy 3>

<Address 3>

<City3, ST3, Zip3>

<Phone3>

To find a list of these pharmacies, please go to [priorityhealth.com](http://priorityhealth.com) and use the "Find a Doctor" tool.

**It's Easy to Change**

After you *pick* a new pharmacy, there are a few things you can do to help move your prescriptions over to it. You can:

- Take your current prescription bottle to your new pharmacy. They will call your previous pharmacy and have your prescriptions moved over.
- Call and ask your new pharmacy to reach out to your previous pharmacy and have them move your prescriptions over.
- Ask your doctor to call your new pharmacy with your prescription information.

If you have questions, please call us. Our phone number is 888.975.8102, TTY 711. We are open Monday – Thursday 7:30 a.m. – 7 p.m., Friday 9 a.m. – 5 p.m., and Saturday 8:30 a.m. – 12 p.m.

Sincerely,

Priority Health