



July 28, 2020

Update to Process for HAP Members Obtaining Continuous Glucose Monitors (CGMs)

As shared earlier, effective August 1, 2020, HAP commercial members are required to obtain their **Dexcom and Libre CGM and related supplies** from a pharmacy. Members will continue to receive the benefits shared with you earlier:

- \$0 out of pocket costs for CGM and related components.
- CGM and related components will remain a covered medical benefit, even while obtained from a pharmacy

Important information on other types of CGMs (e.g. Medtronic)

HAP commercial members can continue receiving other types of CGMs (e.g., Medtronic) and related supplies from their current DME supplier. DME providers should continue to bill for these other CGMs and supplies with the appropriate procedure codes used today.

To ensure your HAP patients using a non-Dexcom or non-Libre CGM will continue receiving their supplies, **please be sure to inform them you will still provide their CGM and related supplies.**

If you send us a list of your HAP patients using a non-Dexcom or non-Libre CGM, we will enter an authorization in our system to ensure a seamless process for your office and your HAP patients. Please send the list by secure email to vpindoli@hap.org, with the following subject line:

<DME provider name> List of HAP members not using Dexcom or Libre CGM

HAP values your partnership with our members. If you have any questions, please email providernetwork@hap.org.

Note: HAP Medicare members have the choice where to obtain their CGM and related supplies. HAP Empowered Medicaid and WRAP members are excluded from the above process.