Services Requiring Prior Authorization from THC

FAX clinical information to THC Utilization Department at 313-748-1312

Do not submit request in the THC portal

Abortion - (*Medicaid only*)

Admissions:

- Inpatient Hospital – acute, emergent, elective
- Long Term Acute Care Admission
- Skilled Nursing Facility
- Acute & Sub-Acute Rehabilitation
- *Excluding* Observation Stay (no auth required)

Surgeries:

- Abdominoplasty/ Panneculectomy
- Bariatric (*excluding lap band adjustments)*
- Blepharoplasty
- Breast Reduction / Augmentation
- Foot – all, including Bunionectomy
- Cosmetic Surgeries not otherwise listed
- Hysterectomy (need form only)
- Transplant, Organ, Tissue, Bone Marrow, Fecal
- Nasal / Sinus Endoscopy Balloon Dilation
- Rhinoplasty / Septoplasty
- Scar Revision / Keloid Removal
- Surgery to Treat Varicose Veins

Anti-emetic Drugs

Apheresis

Cochlear Implants / Auditory Osseointegrated Device

Device Implants- *including, not limited to:*

- Implantable Loop Records (cardiac)
- Insulin pumps, continuous glucose monitors *(exclude 95249 - 95251)*
- Interstim therapy
- Penile Implant
- Vagus nerve/bone growth stimulators

Genetic Testing

Home Health Care

Hospice

Infusion Therapy

Laser Treatment for Skin Diseases

Specialty Medication Injections *(see separate list)*

Out of Network Services (*excludes Select POS*)

Sterilization-Male/Female

Temporomandibular Joint (TMJ)

Behavioral Health / Substance Abuse Services

Power/motorized Wheel Chairs

Experimental & Investigational Services

Non-emergent Ambulance

Cardiac LifeVest

Contact Lenses, Prosthetic Eyes, Low Vision Aids

Capsule Endoscopy

PT/OT/ST beyond 30 visits *(excludes POS)*

Chiropractic beyond 30 visits

Neuro-psych testing

If a PA service is entered into the portal, it will "Pend" for review. The supporting documentation may be uploaded with the referral BEFORE you hit "submit" or must be faxed to THC to initiate the review process. You CANNOT upload documentation after the request is submitted. DO NOT ADD ANOTHER ONLINE REQUEST. If you do not wish to upload documents into the portal, you may delete the request and initiate via fax.

Process to Request Prior Authorization (PA)

Fax information to 313-748-1312

FOLLOW BELOW INSTRUCTIONS.

Upon approval, UR will enter authorization into Portal. If a pended request is in the portal, UR will change the status of that initial request to approved or denied.

Inpatient Authorizations – will start with letter "A"

All other services requiring an authorization begin with "R"

The following information is required to process a request for Prior Authorization:

- Member information:
  - Full Name as it appears on the THC Member ID Card
  - Date of Birth
  - THC ID #
- PCP information:
  - Name
  - Address
  - Phone / Fax
- ICD-10 Diagnosis Code
- CPT-4 or related HCPCS Codes
- Procedure Location and Date
- Treating Provider
  - Name
  - Address
  - Phone / Fax
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Requests will be processed within 14 days

Fax Request to: 313-748-1312

Important Phone Numbers

Behavioral Health / Substance Abuse – Beacon Health Options	855-377-2416
DME – Binsons Home Medical Equipment – exclusive provider	888-246-7667
P&O – Binsons Home Medical Equipment – exclusive provider	888-246-7667
Incontinence Supplies ***(CSHCS only)*** – J&B Medical Supply	800-980-0047
Diabetic Supplies / Insulin Pumps – J & B Medical Supply	844-236-7933